# Clearstream

# Fund Desk

Fund Provider Portal – User Guide Series – Registration Guide



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## Clearstream Fund Desk - Fund Provider Portal Registration Process

Website URL: <u>clearstream.funddesk.com/fpp</u>

In order to access the Fund Provider Portal ("FPP") and the services provided by Clearstream Fund Desk ("CFD") to Fund Providers you will need to be registered. This includes the ability to create a microsite market your company and its products.

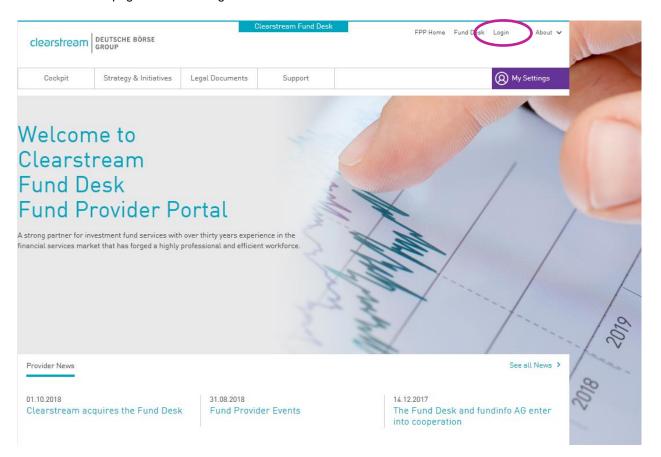
## Log on once to gain access to information

As a registered user you have the possibility to log straight in to gain access to the various information provided within the Fund Provider Portal.

For new users there is a self-registration process as follows:

#### Homepage

From the homepage click on Login



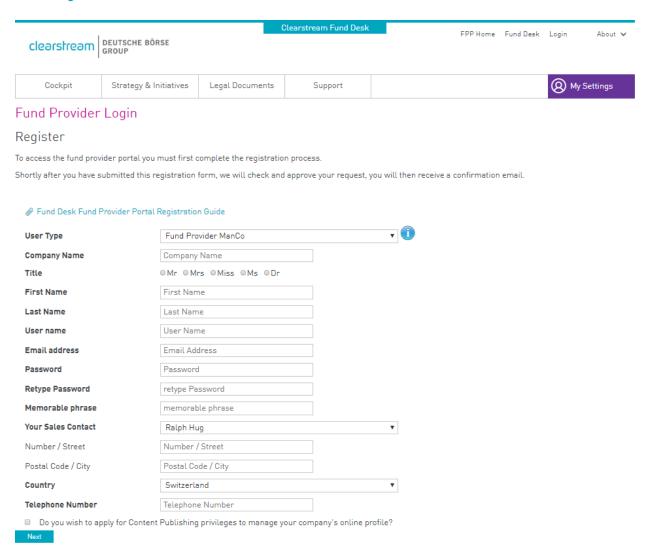
Then click on "click here if you are not registered yet"

	Cockpit	Strategy & Initiatives	Legal Documents	Support		My Settings		
	Fund Provider Login							
1	Welcome to Clearstream Fund Provider Login							
	Please login, you can use either your username or email address.							
	click here If you are not registered yet							
	User name / Email							
ê	address							
	Password	Password						
[	☐ Remember me on this computer for the rest of today							
	Continue							
	If you've forgotten your password and need to reset it click here							



## **Registration Form**

## «first stage»



Please complete your personal **«user details»** as guided by the information next to each item on the page. It is really important that you use your company email address and not a private one. We will not approve any registrations with a private or generic (such as sales@) email address. The address is used for several purposes:

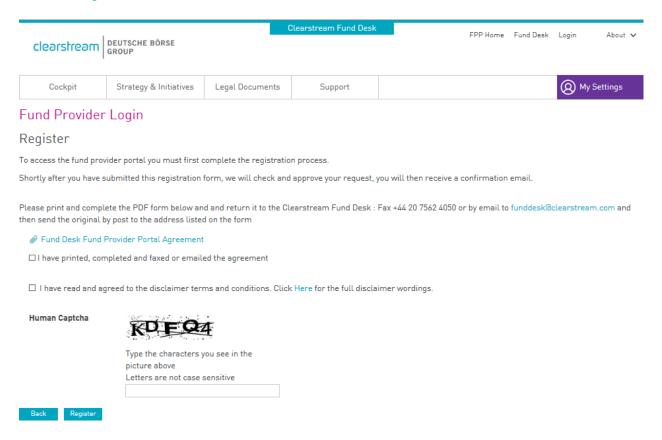
- User Type If you work for the Fund Management Company / Asset Manager as an Employee
  please choose "Fund Provider ManCo" or if you work for the entity that acts as the Swiss legal
  representative for a non-Swiss Fund Management Company, please choose "Swiss Representative";
- it identifies which of the Fund Providers on our platform you work for and we will associate your user credentials with that Fund Provider; and
- we use this address as part of the security validation processes, without it the system cannot grant you access.

One of the services we provide to Fund Providers is to market themselves and their products by building a microsite which is published on the client extranet for the CFD used by distribution partners. In order to use this feature we need you to complete an extended user agreement which grants a special access as a



microsite content publisher. If this is a feature you wish to use please tick the checkbox "Do you want to apply for content publishing privileges to manage your Company's online profile?"

#### «second stage»



#### **«Agreement»**

Please download the agreement by clicking the "Fund Desk Fund Provider Portal Agreement" link. The completed registration form will be produced as a PDF for you to print off. This must be signed by you in the appropriate sections and then signed by authorised signatories of your Company¹. This should be sent to the address shown on the form. Although we will be notified about your registration request, without this we cannot progress your application. The original signed application must be sent to us in the post.

## **«Disclaimer»**

You must check this last box to acknowledge that you have read our disclaimer terms and conditions.

## **«Security»**

For security reasons enter the characters displayed in the image into the text box below.

You will now be ready to submit your registration.

On receipt of the signed application from we will usually process this on the same business day. If we have any queries we will contact you directly to discuss using the details provided in your registration application.

<sup>&</sup>lt;sup>1</sup> We have included a guide to signatory authorities on the last page of the application form to assist you



#### «After submission»

Once you have completed the form and have clicked the **Register** button your access request will be submitted electronically to user administrators at the CFD. They will check your registration application to make sure it is completed correctly. They will provide you with support to make the process as smooth as possible.

#### «Registration success»

Once we have completed the registration process for you on our side, we will send an email confirming this has been done.

If you have any trouble at all with the process or any questions, please call the Fund desk in London on +44 (0) 20 7562 4040 or email <a href="mailto:webclients@clearstream.com">webclients@clearstream.com</a> and one of us will be happy to help you.



## **Contacts**

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